

Consolidated Equipment Order Timeline



A step-by-step roadmap designed to handle the details, so you can focus on the big picture.

NEW STORE OPENING EQUIPMENT PACKAGE

10-12 WEEKS

- Information Required from Customer for Order Quoting:
 - New Location address & site contact information
 - Architectural Drawings
 - Equipment Items list
 - Desired Delivery Date
 - Confirmation of payment method (ACH, Wire, Credit Card)
- Your CNA Project Manager will identify any discrepancies between the drawings and the equipment list prior to quoting and confirm delivery requirements.

8-9 WEEKS

- Your CNA Project Manager will provide a quote for review and signature.
- Upon return of signed quote and 50% deposit, your CNA Project Manager will place your order to begin processing.

3-7 WEEKS

- CNA's teams will fulfill and consolidate your order using our trusted network of partner warehouses, keeping you updated on your order status along the way and communicating any potential item issues, extended item lead times, etc.

1-2 WEEKS

- Your CNA Project Manager will confirm day-of delivery details with you, including site readiness, and collect the remaining 50% order balance.

WEEK OF SHIPMENT

- Your Project Manager will coordinate with you and our trusted delivery crew to confirm delivery is successful and all items were received in full and free of damage.
- Please inspect all items for shortages or damages and notify us within 5 business days for fast, full resolution.

**For Consolidated Equipment Orders, 12 weeks is the ideal timeline for our teams to quote, fulfill, consolidate, and deliver your new store opening package.*

If your timeline does not allow for the full 12 weeks, please contact us to see how we can support you!

ADDITIONAL SERVICES

Clark National Accounts (CNA) offers additional services to assist in the opening of a new location.

Let's get the conversation started today!

- Set-up
- Unboxing
- Installation
- Minor item assembly
- Trash and pallet removal
- Representative On-Site

SUPPORT YOU CAN COUNT ON

ANN DRAPER

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