

Consolidated Smallwares Order Timeline



A step-by-step roadmap designed to handle the details, so you can focus on the big picture.



**For Consolidated Smallwares Orders, 6 weeks is the ideal timeline for our teams to quote, fulfill, consolidate, and deliver your new store opening package.*

If your timeline does not allow for the full 6 weeks, please contact us to see how we can support you!

ADDITIONAL SERVICES

Clark National Accounts (CNA) offers additional services to assist in the opening of a new location.

Let's get the conversation started today!

- Set-up
- Unboxing
- Installation
- Minor item assembly
- Trash and pallet removal
- Representative On-Site

SUPPORT YOU CAN COUNT ON

ANN DRAPER

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We Consolidate Smallwares!



Whether opening a new store or remodeling your location, Clark National Accounts' order staging service simplifies the process.

WHAT TO EXPECT

- Once the item list is finalized you will receive a Staged Project Agreement. Once signed, our team will initiate the process of securing your order, reserving the required warehouse space, sourcing your products, and commencing the meticulous assembly and staging of your shipment.
- A consolidated, palletized shipment will be delivered right to your location within a prescheduled, 24 to 72-hour delivery window.
- A premium freight carrier will be selected to deliver your project to ensure a timely and reliable delivery experience. Note that this elevated freight tier involves a premium level of service reserved for the execution of these projects and is not covered by existing shipping discounts.

QUALIFICATIONS & SERVICE FEES

- **Project Requirements:** All projects must meet a minimum value of \$5,000 and have a 6-week lead time for effective execution.
- **Staging Service Fee:** A percentage-based surcharge is applied to the item subtotal, according to the following fee schedule:

TIER	MIN	MAX	FEE
1	\$5,000	\$10,000	5%
2	\$10,000	\$20,000	3%
3	\$20,000	∞	2%

Explore our Enhanced Service Offering

Elevate your delivery experience with our enhanced, On-Site Support service. On the day of delivery, a dedicated project consultant will arrive at your location to personally ensure a flawless delivery. This premium service includes a comprehensive quality assurance check, meticulous inventory of all items, and expert assistance with uncrating and unboxing your project contents. For an investment of \$3,000, this service provides your location with the necessary support to ensure that the final phase of fulfillment is managed with detailed attention.